

Stark, David

280031

From: Stark, David
Sent: Wednesday, November 14, 2018 10:05 AM
To: 'Carlos Howard'; Knowles, Alex; fellerbe@robinsongray.com; Heather Smith; Pittman, Jenny; Rebecca J. Dulin; swellborn@sowellgray.com
Subject: RE: RE :Duke Energy Account -Frederick Howard-2018-325-E

Thank you for letting me know.

From: Carlos Howard [mailto:carloshoward11@gmail.com]
Sent: Wednesday, November 14, 2018 10:04 AM
To: Knowles, Alex <aknowles@regstaff.sc.gov>; fellerbe@robinsongray.com; Heather Smith <heather.smith@duke-energy.com>; Pittman, Jenny <jpittman@regstaff.sc.gov>; Rebecca J. Dulin <Rebecca.Dulin@duke-energy.com>; swellborn@sowellgray.com; Stark, David <david.stark@psc.sc.gov>
Subject: Re: RE :Duke Energy Account -Frederick Howard-2018-325-E

At this time, I would like to withdraw my request for a hearing with Duke Energy. I have just agreed to a new modified agreement.

-Frederick Howard

On Wed, Oct 31, 2018, 10:06 AM Carlos Howard <carloshoward11@gmail.com> wrote:

Good Morning,

I have received notice by mail that I am in a payment agreement with Duke energy to get the account current. My first payment being due Nov 1st, 2018, in the amount of \$400, and services being interrupted if payment is not made by that date. I will make payments in regards to this account with the next few weeks but I do want to ensure that services are not interrupted until I have had the ability to address my concerns. However, I have stated several times that I am concerned about being able to afford payment in the future months, and I did not want to cancel my request for a hearing until my concerns have been addressed. I also wanted to ensure there was no service interruption prior to hearing. Thank you all for your time.

-Frederick Howard

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